

Preventing Bad Things From Happening – and What To Do When They Do Happen

Andy Morrison
Andy Morrison Consulting (AMC)

12/5/16

Overview

- What Bad Things can we prevent?
- What Bad Things can we prepare for?
- Why should I do any of this?
- How to Prevent or Prepare?
- How to Respond?
- Developing a Strategy and a Plan
- Q & A

12/5/16

What Bad Things Can We Prevent?

- Almost all Accidents
 -
- Fires
- SSO Recurrence
- Flooded Home Recurrence
- Many Labor Relations issues

12/5/16

What Bad Things Can We Prepare For?

- Earthquakes
- Significant Rain Events (SRE)
- SSO & Flooded Buildings
- Pump Station Failure
- Force Main Failure
- Active Shooter
- False or Negative Media reports- news, twitter, facebook, snap chat, others

12/5/16

Why Should I Do Any Of This?

- Save Lives
- Prevent Injuries that result in life long suffering
- Save Money
- Because it is Your Job!

-
-
SECTION 3100-3109
- Stewards of the Public Funds and the Environment

12/5/16

How to Prevent or Prepare?

- Understand Root Cause of the Bad Thing
- Identify gaps between how we do thing now and how we want to do things in the future
- Develop a plan to prevent or mitigate
- Incorporate into your Work Plan Strategy
- Policies, Procedures, and People

12/5/16

How to Respond?

- **Emergency Response Procedures**
 - Including OERP, Earthquakes, Fires, and Bomb Threats
 - Activate your EOC? Or a portion of it?
 - How to interact with the Media and the Public
 - PIO
- Investigation – root cause analysis
- After Action Debrief
- Revise Policy and/or Procedures
- Retrain

12/5/16

Developing a Strategy and a Plan

- Brainstorm a list of the Bad Things – on sticky notes
- Put them on a wall, dry erase board, or flip chart
- Sequence them
 - You can't do everything now
 - Not the same priority
- Gap Analysis for each
 - Not a detailed Study – quick what is missing?

12/5/16

Developing a Strategy and a Plan - cont.

- Identify where you need help
- Project time and resources needed
- Put together a Timeline
- Get input and buy-in from others
 - Incorporate input and revise
- Adjust Priorities of 'other' work – so that this get's done and not put on a shelf
- Implement and adjust as you go
- Train, Practice, Assess, Drills, Exercises and Table-Top Exercises repeat

12/5/16

Don't Just Wait For These Things to Happen

- I know you have problems now, and you're busy
- Funny how we can make time for these problems after they happen
- No Agency ever said after the problem happened We spent too much time and resources preparing
- They do say ... we are going to be better prepared next time
- MEAs, CAL-WARN, after incident checklists

12/5/16

Q & A

- Andy Morrison
AMC
stuartandrewmorrison@gmail.com
510-813-4035

12/5/16

Thank You

- text

12/5/16
